

Payment Performance Information

Payment performance data published in accordance with
Public Contracts Regulations 2015 (PCR)

Financial Year	Proportion of valid and undisputed invoices paid within 30 days in accordance with regulation 113	The amount of interest paid to suppliers due to a breach of the requirement in regulation 113
2017/2018	89.73%	nil
2018/2019	92.22%	£ 22,564
2019/2020	87.27%	£ 39,166
2020/2021*	80.85%	£ 49,545
2021/2022	90.43%	£ 38,970
2022/2023	89.16%	£ 44,938.13
2023/2024	91.98%	£ 43,507.73

**Flagship Group experienced a cyberattack in 2020 which impacted its ability to make payments through its purchase ledger system. However, the Group sought to make timely payments to suppliers despite the impact caused by the attack*